

## Our talent management



At CAASA, we recognize that our human talent is the engine that drives our business success. Therefore, we strive to establish policies and guidelines that foster an inclusive, fair and respectful work environment.

We are constantly seeking to attract and develop our human talent through transparent, respectful, equitable and fair labor relations, thus generating a work environment of trust and comprehensive development.



Recognized as a Great
Place to Work-Certified<sup>TM</sup>
company for the period
December 2023 - December
2024, for offering a worldclass work experience to its
employees.



We remained in the Merco Talent Ranking, which recognises the companies that best attract and retain talent. In 2023, we were in 67th position and rose 20 points compared to the previous year.



### Management strategy



#### **MISSION**

To be a strategic partner for the organization, managing talent, to contribute to the achievement of results and the sustainability of the business

### **VISION**

To be a high-performance team with strategic vision, building a great place to work and value for the business

#### **OUR MAIN OBJECTIVES**

1

Leadership

Prepare and empower our leaders, reinforcing listening, communication, motivation and team development skills and tools.

4

**Employer branding** 

Managing our positioning among the best places to work and attracting the best talent

2

**Development** 

Develop talent with high levels of potential and outstanding performance.

5

Structure and global thinking

Think globally and act locally, driving growth and expansion

Recognition and retention

Promote and reinforce appreciation and appreciation for achievements, contributions and outstanding actions.

# Management indicators



1,050 collaborators in the period 2023

83 % of collaborators are committed to the company

**51.7** average training hours per person

**\$\square\$ 840.59**spent per employee on training and development programs

100 %

of our collaborators received training in code of conduct and human rights 100 %

of scheduled training on SSO issues were completed

100 %

of collaborators have received a performance evaluation\*

<sup>\*</sup> Collaborators who participate in the evaluation process of the Performance and Development Evaluation System (SEVAD)

